



AVOID DUPLICATE REJECTIONS ON DME, HHC & HOSPICE SERVICES

Recently we have been processing DME, HHC and Hospice Services claims where some providers are incorrectly billing more than one visit on the same day but on separate bills.

As a reminder, **all the above services that occur on the same day** must be billed on one claim. The Department of Human Services (DHS) does not recognize modifiers to determine distinct services.

Effective immediately, same day services not combined will be rejected so a corrected claim with services occurring on the same day can be resubmitted on the same claim.

These are a couple examples of claim submittals that are **NOT allowed**:

- Billing a 2nd visit on the same day on another claim with a modifier or without modifier
- Billing two or more dates of services combined on the same line

Each day needs to be a separate line or claim with all services associated with that service.

Questions?

If you have any questions about this update, please call Provider Relations at **1-866-638-1232**.